

G-04204A-06-0463
G-04204A-06-0013
G-04204A-05-0831

ORIGINAL



0000064771

ARIZONA CORPORATION COMMIS.....

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: (602) [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 57590

Date: 1/10/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Edward V.

Rogers

Account Name: Edward V. Rogers

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR: [REDACTED]

State:

AZ

Zip: [REDACTED]

is: E-Mail

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Arizona Corporation Commission

DOCKETED

JAN 12 2007

DOCKETED BY

From: "e [REDACTED]"

To: <[REDACTED]>

Sent: Friday, November 03, 2006 7:58 PM

Subject: Fw: UNS GAS (DOCKET NO.G-04204A-06-0463 NOTICE OF COSOLIDATED HEARING FOR RATE INCREASE OF UNS GAS INC. APPLICATION FOR REVISION OF UNS GAS INCS PURCHASED GAS ADJUSTOR (DOCKET G-040204A-06-0013) and PRUDENCE INQUIRY OF OF GAS PROCUREMENT PRACTICES

Fw: UNS GAS (DOCKET NO.G-04204A-06-0463

NOTICE OF COSOLIDATED HEARING FOR RATE INCREASE OF UNS GAS INC.

APPLICATION FOR REVISION OF UNS GAS INCS

PURCHASED GAS ADJUSTOR (DOCKET G-040204A-06-0013) and

PRUDENCE INQUIRY OF OF GAS PROCUREMENT PRACTICES OF UNS GAS INC (DOCKET NO. GGG-4-4A-05-0831

Original Message

From: "e [REDACTED]"

To: <[REDACTED]>

Sent: Friday, November 03, 2006 7:28 PM

Subject: UNS GAS (DOCKET NO.G-04204A-06-0463 PROPOSED INCREASE IN SERVICE CHARGES

> IF UNS GAS CAN GET BY ON 11.00 A MONTH FROM DECEMBER THRU MARCH IT CAN SURE GET BY ON IT APRIL THRU NOVEMBER. THAT WOULD BE ALMOST A 219 PERCENT INCREASE IN SERVICE CHARGES. I NOTICE THEY WANT TO INCREASE THE SERVICE FEE FROM APRIL THRU NOVEMBER WHEN THERES THE LEAST USE OF GAS.

> IN MY OPINION THEY DO NOT DESERVE ANY INCREASE WHATSOEVER IN THE MONTHLY

RECEIVED
2007 JAN 12 A 10:39
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

- > SERVICE FEE. BUT IF YOU DO GIVE THEM ONE IT SHOULDN'T BE RAISED ANY HIGHER
- > THAN 1 DOLLAR A MONTH FOR A TOTAL MONTHLY SERVICE CHARGE OF 8.00 PER MONTH
- > 12 MONTHS A YEAR. THEY SAY GAS WOULD BE LESS IN WINTER THEY OR NO ONE ELSE
- > CAN PREDICT WHAT THE FUTURE WILL BRING

- > I AM A DISABLED INDIVIDUAL SO I COULD NOT AFFORD ANY INCREASE IN THE MONTHLY SERVICE FEE. AS IT IS I KEEP MY THERMOSTAT SET AT 60 DEGREES AND WEAR A COAT INSIDE AND COVER MY LEGS WITH A BLANKET WHEN SITTING DOWN

- > THEYVE ALREADY RAISED MY MONTH EQUALIZER PAYMENT BY 4 DOLLARS A MONTH

- > APS HAS RAISED MY MONTHLY EQUALIZER PAYMENT BY 7 DOLLARS A MONTH. PLUS THERE TRYING TO A 20 PERCENT INCREASE EVEN AFTER JUST POSTING A RECORD PROFIT!!!!!!!

- > I KNOW THAT DOESNT SOUND LIKE MUCH BUT WHEN YOUR ON A FIXED INCOME EVERY PENNEY COUNTS

- > PLEASE DONT GIVE MORE THAN 1 DOLLAR A MONTH INCREASE !!!!!!!!!!!!!1

- > EXCUSE THE LARGE TYPE I HAVE VISION PROBLEMS
- >
- > THANK YOU !!!!
- > EDWARD V. ROGERS
- > [REDACTED]
- > [REDACTED]
- > [REDACTED]
- >
- *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

1/10/07 (the following response sent to consumer)

Edward V. Rogers
[REDACTED]

Dear Mr. Rogers,

My name is Carmen Madrid and I am a Public Utility Consumer Analyst for the Arizona Corporation Commission ("ACC").

I am in receipt of your comments regarding the Unisource Energy Gas applications for rates, purchased gas adjustor and gas procurement practices. Your comments will be documented and filed in the individual dockets. The comments will also be distributed to each Commissioner and staff members involved in these proceedings.

If you have any questions you may contact the ACC at 1-800-222-7000.

Sincerely,
Carmen Madrid
Public Utility Consumer Analyst
Arizona Corporation Commission

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities Division
1200 W. Washington
Phoenix, AZ 85007
End of Comments

Date Completed: 1/10/2007

Opinion No. 2007 - 57590
